

TiGRE's survey

“With our survey, we will be able to explore the multifaceted trust relationships within regulated markets on an unprecedented scale. The survey is a cornerstone of TiGRE and will allow us to study the drivers and effects of trust relationships.”

– Tobias Bach, Professor, University of Oslo

Preliminary steps of the survey

Based on a systematic review of trust literature and a meta-analysis of empirical trust studies, we formally analysed the structure of regulatory regimes in three sectors (Food Safety, Finance and Communication & Data protection) at different levels of governance (regional, national and European). We performed a mapping of all involved public and private stakeholders in order to list a large number of potential respondents to our survey.

Design of the survey

We developed a questionnaire as a measurement tool for trust in regulatory governance, applicable in various contexts (countries, sectors, stakeholders). We translated the reference questionnaire into our national languages. Before launching the survey, we tested the survey (pilot) with a small number of actors and made adjustments as needed.

Expected outcomes of the survey

Our large-scale survey aims at depicting trust relationships in the considered regulated sectors and regulatory regimes. Powerful statistical analysis should reveal the drivers of trust dynamics within regulatory governance and the impacts of trust on the functioning of regulatory regimes. Gaining insight into trust patterns will help us to develop tools and recommendations to optimize trust in governance and improve the quality of democracy in the long term.

